

Distribution:	Center Manager	Sales Manager	Parts Manager	Accessory Manager	Service Manager	Warranty Manager
Source: From: Phone:	BMW Motorcycle Aftersales Service Logistics (201) 307-4261		Main Group: Bulletin No.:	16 16 002 00 (036)r Revised	Date:	09/19/00 © BMW NA 2000 For USA Only

BMW Motorcycles

Service Bulletin



Subject: Recall 00V-267: F 650 GS(A) / Dakar fuel tank replacement.

Revision #1: The Service Action, concerning the replacement of the fuel tanks on all 2001 model year F 650 GS and Dakar models, has been upgraded to full recall. The NHTSA has assigned number 00V-267 for this recall. As indicated in the "Note" under the "Customer Notification" heading, each customer, in addition to being contacted by phone, is being notified by First Class mail concerning the precautions and procedures called for in this recall.

Revision #2: Under the heading of "Special Action Identification", the "punch out" number and description have been corrected.

Topic: All 2001 model year F 650 GS(A) and F 650 GS Dakar models built to US specifications have fuel tanks equipped with an activated carbon filter. The canister holding this filter is attached to the fuel tank with a screw threaded into an insert that is integrated into the fuel tank itself. It is possible that a leak may occur around this insert.

Service Measures: The fuel tanks on all vehicles within the VIN range noted below are to be exchanged. **The VIN range, expanded from that noted in earlier information, includes ALL, US specification, F 650 GSA and Dakar models.**

To assist each retailer in completing the required updates, the fuel tanks to be used as replacements, are pre-assembled tanks that include all internal fuel tank components.

VIN Range: **F 650 GS: ZE 45000 – ZE 45438**
 F 650 GS Dakar: ZF 70000 – ZF 70232

Customer Notification: The owner of each F 650 GS and Dakar model, that has been retailed and delivered to a customer, will be notified by phone. The phone contact is to determine the BMW motorcycle center that each retail customer wishes to complete the updates described in this bulletin.

With the customer/retailer information available, a pre-assembled fuel tank will be sent to the retailer specifically for each customer. This fuel tank will be identified with the customer's VIN and should be used only for the repair and update of the VIN specified. As there are over 150 BMW centers and approximately 120 retail sales for these models, not every center will be

Please initial and route to the following before filing				
Service	Parts	Sales	Warranty	Technicians

asked to repair a retailed unit. BMW NA will forward a list(s) of the retail customers and VIN to each center involved.

BMW of North America is extremely interested in having the F 650 GS(A) and Dakar models that have been retailed, and are in customer hands, completed first and with as little inconvenience to the retail customer as possible. Please make every effort to accommodate these retail customers when confirming appointments, providing service loaners and in completing the updates as described in this bulletin.

Note: As required by the National Traffic Safety Administration, each retail customer, of an F 650 GS(A) or Dakar model, will also be notified by first class mail of the circumstances, precautions and procedures surrounding this issue.

Parts Information: Your center has been requested in a recent e-mail, to forward VIN, color and status information on all F 650 GS(A) and Dakar models remaining in your inventory. Fuel tanks, together with the appropriate colored trim pieces, will be forwarded to your center for each bike in your inventory as replacement parts arrive in BMW NA inventory.

Warranty Reimbursement: Please enter a **warranty campaign claim**, encompassing the following Work Package information, when claiming reimbursement for the updates called for in this bulletin. Even though there is no charge for the parts, a sublet of \$60.00 will be applied to each claim. This sublet amount is intended as a combination of both the handling and as reimbursement for incidental items that may be required in the replacement of the fuel tank.

Work Package #1 is to be used in the replacement of all F 650 GS(A) and Dakar model fuel tanks.

Defect Code: 00 00 16 1100
Description: Fuel Tank - Leaking

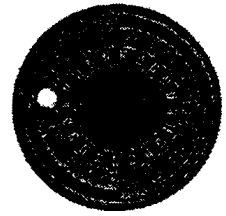
Flat Rate Code: 00 60 059
Description: Remove and reinstall fuel tank (USA only)
FRU: 12 FRU

Sublet #4: \$60.00

Pick up & Delivery: In the recent Sales and Marketing Bulletin # B23/00 introducing the "Customer Demonstration Program", (e-mailed to your center on September 7, 2000), each BMW motorcycle retailer was asked to arrange to pick up, complete the updates and deliver the motorcycle back to the customer and to offer the use of a demonstrator where appropriate.

BMW will reimburse each retailer for reasonable documented expenses incurred in the pick up and delivery of F 650 GS(A) and Dakar motorcycles for the purpose of completing the updates described in this bulletin. Contact your Retailer Services Consultant with the estimated cost for each pick up and delivery. Be prepared with the estimated mileage, cost per mile charge for the "pick up" vehicle to be used, and the hourly charge and time for the manpower. Reimbursement will be handled as a goodwill claim within the warranty system.

Special Action Affix a **Special Action / Recall Label** to the frame tube
Identification: under the seat, clearly visible to servicing technicians. The Special
Action Label should have #29 **punched out** to identify that the
service work required of this action has been completed. Additional
Special Action / Recall Labels are available from your facing PDC
under part number 99 00 0 001 656 (Qty 1 = 10)



Sincerely,

Handwritten signature of Thomas J. Plucinsky.

Thomas J. Plucinsky
Aftersales Manager
BMW Motorcycles

Handwritten signature of Pat Raymond.

Pat Raymond
Service Logistics Manager
BMW Motorcycles